

**DEFINITY® Vial for (Perflutren Lipid Microsphere) Injectable
Suspension Credit and Return Policy
Effective September 1, 2009**

It is not the policy of Lantheus Medical Imaging, Inc. to issue refunds for products. However, credit or replacement may be available for the following reasons:

- **Lost or damaged goods**
This claim is valid if Lantheus is contacted within two weeks from customer receipt of damaged product.
- **Pricing discrepancies**
- **Technical/performance problems (e.g. Product fails to appear milky white after activation)**
- **Product shipped in excess of requested order**
This claim is valid if Lantheus is contacted within two weeks from customer receipt of excess product.

Return Process

1. **Customers must contact customer service at 888.550.7981 to request authorization for return.**
2. **Customer Service will issue a return authorization number and provide customer with the appropriate supplies and documentation to effect the return of product.**
3. **If replacement product is requested, replacement material will only be authorized for complete boxes (not at a vial level). Replacement product will be shipped at the price on the original order, upon notification of the request for return.**
4. **Credit for returned material due to technical/performance problems will be issued upon receipt of defective material.**